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Contact: MyTeachingStrategies® Support for GOLD® users

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Support Resources

Have a question? We're here to help! You can use the following resources to find information about using *GOLD®* on *MyTeachingStrategies™*.

If you would prefer to speak to a Teaching Strategies representative, please refer to the **Technical Support** or **Customer Support** contact information.

MyTeachingStrategies® Orientations and Webinars

On-Demand Orientations

Join us for an orientation designed to introduce teachers and administrators to *GOLD®* as accessed through *MyTeachingStrategies™*.

- [Click here to access the orientations.](#)

Webinars

MyTeachingStrategies® support webinars are hosted regularly with topics for both teachers and administrators.

- [Register for upcoming webinars or access past webinar archives here.](#)

MyTeachingStrategies™ Username and Password Reset

Please click on the links below to reset your *MyTeachingStrategies*™ username and/or password.

- [Reset *MyTeachingStrategies*™ Username](#)
- [Reset *MyTeachingStrategies*™ Password](#)

MyTeachingStrategies™ How-To Guides

For step-by-step guidance for using many of the features and functionality of *MyTeachingStrategies*™, you can also reference the *MyTeachingStrategies*™ How-To Guides for Teachers and Administrators:

- [MyTeachingStrategies How-To Guide for Teachers](#)
- [MyTeachingStrategies How-To Guide for Administrators](#)

In addition, we also provide step-by-step guidance for using many of the features available for families in *MyTeachingStrategies*™:

- [MyTeachingStrategies™ How-To Guide for Families](#)

The GOLD® Documentation App for Mobile Devices

For step-by-step guidance for using many of the features and functionality of *MyTeachingStrategies*™, you can also reference the *MyTeachingStrategies*™ How-To Guides for Teachers and Administrators:

- [Using the app on iOS devices](#)
- [Using the app on Android devices](#)

Support for Getting Started

MyTeachingStrategies™ is a unique online platform that provides access to digital tools and resources for supporting each of the critical components of high-quality early childhood education: teaching and

assessing, reporting, ongoing professional development, and family engagement.

- PDF: [Getting Started in MyTeachingStrategies™](#)
- PDF: [Accessing MyTeachingStrategies™](#)
- PDF: [Navigating MyTeachingStrategies™](#)
- PDF: [Accessing the Guided Tour](#)
- PDF: [Setting Language Preference to Spanish](#)
- PDF: [Accessing the Practice Environment](#)
- PDF: [Accessing Support and Resources](#)

- VIDEO: [Accessing and Navigating MyTeachingStrategies™](#)

Teacher Resources

- PDF: [Setting Up A Class](#)
- PDF: [Adding and Modifying Children's Records](#)
- PDF: [Managing Your Profile](#)
- PDF: [Completing the Home Language Survey](#)
- PDF: [Adjusting Your Teacher Settings](#)

Administrator Resources

- PDF: [Exploring the Administrative Features of MyTeachingStrategies™](#)
- PDF: [Adjusting Your Administrator Settings](#)
- PDF: [Adding and Managing Sites](#)
- PDF: [Adding and Managing Users](#)
- PDF: [Adding and Managing Classes](#)
- PDF: [Adding and Managing Child Records](#)
- PDF: [Creating Messages](#)
- PDF: [Allocating Online Professional Development](#)
- PDF: [Allocating The Creative Curriculum® Digital Resources](#)
- PDF: [Managing Goals](#)
- PDF: [Managing the Entry Assessment Survey](#)
- PDF: [OSEP Management](#)
- PDF: [Administrator Quick Links](#)

Support for the Teach area

The Teach area of *MyTeachingStrategies™* provides planning functionality that helps to link assessment data with instruction, helping you to individualize instruction for every child in your class. Here you will find weekly and monthly calendars to help streamline your planning process, and innovative tools that let you populate or rearrange your day with just a few taps.

Teacher Resources

- PDF: [Teach Area Overview](#)
- PDF: [Setting Up Your Weekly Template](#)
- PDF: [Customizing Your Monthly Calendar](#)
- PDF: [Customizing Your Weekly Calendar](#)
- PDF: [Submitting Plans to Your Administrator](#)

- PDF: [Teaching with an *Intentional Teaching* Experience](#)
- PDF: [Adding Documentation with an *Intentional Teaching* Experience](#)
- PDF: [Viewing an *Intentional Teaching* Experience/Opportunity in Spanish](#)
- PDF: [Printing an *Intentional Teaching* Experience/Opportunity](#)
- PDF: [Sharing *Learning Games*® from *Intentional Teaching* Experiences/Opportunities](#)
- PDF: [Sharing Letters to Families](#)
- PDF: [Adding and Removing Studies from *The Creative Curriculum*®, Digital Resources](#)
- PDF: [Additional Information for Infants, Toddlers, and Twos Classrooms](#)
- VIDEO: [Planning and teaching in the Teach area](#)
- VIDEO: [Planning and teaching in the Teach area, with *The Creative Curriculum*®, Digital Resources](#)
- VIDEO: [Setting up your weekly template](#)
- VIDEO: [Setting up your weekly template, for *The Creative Curriculum*®, Digital Resources subscribers](#)
- VIDEO: [Teaching with an *Intentional Teaching* Experience](#)

Administrator Resources

- PDF: [Reviewing Submitted Plans](#)



Support for the Assess area

The Assess area provides access to *GOLD*®, our solution for authentic, ongoing assessment, with tools and resources that allow subscribers to view and add documentation, complete checkpoints, and share documentation with families and administrators.

GOLD® System Requirements

Teacher Resources

- PDF: [Assess area overview](#)
- PDF: [Adding, Viewing, and Modifying Documentation](#)
- PDF: [How to use the On The Spot recording tool](#)
- PDF: [Completing checkpoints](#)
- PDF: [Completing a Kindergarten Entry Assessment](#)
- PDF: [COSF Checkpoint](#)
- VIDEO: [Completing a Checkpoint by Class](#)
- VIDEO: [Completing a Checkpoint by Child](#)
- VIDEO: [Adding Documentation with preliminary levels](#)

Administrator Resources

- PDF: [Viewing and adjusting checkpoint dates](#)
- PDF: [Viewing documentation](#)



Support for the Develop area

In the Develop area, you'll find support for growing your professional knowledge, refining your teaching practice, and strengthening your implementation, including CEU credit-bearing online professional development courses, free product tutorials, and the Teaching Strategies Interrater Reliability Certification.

Teacher Resources

- PDF: [Develop area overview](#)
- PDF: [Accessing and Navigating My Courses](#)
- PDF: [Completing the Interrater Reliability Certification](#)
- VIDEO: [Accessing and Navigating My Courses](#)
- VIDEO: [Completing the Interrater Reliability Certification](#)

Administrator Resources

- PDF: [My Courses for administrators](#)
- PDF: [Interrater Reliability Certification for administrators](#)

Support for the Report area

In the Report area, you can access interactive reports that help to bring your data to life. Reports tell a story about each child's progress and provide actionable information that helps you understand and report out on what the children in your program are likely to do next. Here you can also keep track of your professional development activities achieved within the Develop area to share with administrators.

- PDF: [Report landing page](#)

Teacher Resources

- PDF: [Report area overview](#)
- PDF: [The Class Profile report](#)
- PDF: [The Individual Child report](#)
- PDF: [The Report Card](#)
- PDF: [The Development and Learning report](#)
- PDF: [The Documentation Status report](#)
- PDF: [The Assessment Status report](#)
- PDF: [The Snapshot report](#)
- PDF: [The Snapshot \(Birth through Third Grade\) report](#)
- PDF: [The Snapshot by Dimension report](#)
- PDF: [The Alignment report](#)
- VIDEO: [The Class Profile report](#)
- VIDEO: [The Individual Child report](#)
- VIDEO: [The Snapshot report](#)
- VIDEO: [The Documentation Status report](#)
- VIDEO: [The Assessment Status report](#)
- VIDEO: [The Development and Learning report](#)

Administrator Resources

- PDF: [Report area overview](#)
- PDF: [The Class Profile report](#)
- PDF: [The Individual Child report](#)
- PDF: [The Snapshot report](#)
- PDF: [The Snapshot report by dimension](#)
- PDF: [The B-3 Snapshot report](#)
- PDF: [The Documentation Status report](#)
- PDF: [The Assessment Status report](#)
- PDF: [The Development and Learning report](#)
- PDF: [The Report Card](#)
- PDF: [Data Export](#)
- PDF: [OSEP reports](#)
- PDF: [Alignment report](#)
- PDF: [Comparative report](#)
- PDF: [Goals report](#)
- PDF: [Online Professional Development report](#)

- VIDEO: [The Assessment Status report](#)
- VIDEO: [Data Export](#)



Support for the Family area

The Family area provides support designed to engage and include families in meaningful ways, including family communication tools to help share information about children's learning and development. Here you'll also find ongoing support for promoting regular dialogues between school and home.

Teacher Resources

- PDF: [Family area overview](#)
- PDF: [Manage family members](#)
- PDF: [View shared resources](#)
- PDF: [Sharing with family members](#)
- PDF: [Access the Resources Library](#)
- PDF: [Manage Family Messages](#)
- PDF: [Completing a family conference form](#)
- PDF: [Family Conference Form Template \(English\)](#)
- PDF: [Family Conference Form Template \(Spanish\)](#)

- VIDEO: [Completing a family conference form](#)

Administrator Resources

- PDF: [Family Area Overview](#)
- PDF: [Sharing with family memers](#)

Technical Support

For any technical questions, including inquiries about using *GOLD*®, please use the Technical Support contact information.

Call Us

Technical support: +1866-736-5913 (7:00 a.m. to 9:00 p.m. ET, Monday through Friday)

Contact Us Online

Technical Support Form

Customer Support

For any customer-related questions, such as purchasing and order inquiries, please use the Customer Support contact information.

Call Us

Customer support: +1800-637-3652, Option 4 (8:00 a.m. to 6:00 p.m. ET, Monday through Friday)

Contact Us Online

Customer Support Form

Email Us

support@teachingstrategies.com

Stay up to date with news about our free webinars, online resources,
and products.

I am a

☐

Teacher

☐

Administrator

Your Email

Sign Up

SOLUTIONS

Teach
Assess
Develop
Report
Family

MARKETS

Head Start
Public Schools
Private Schools
Military Programs
Family Child Care

APPROACH

Mission
Research
Our 38 Objectives

[Advocacy](#)

COMPANY

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