

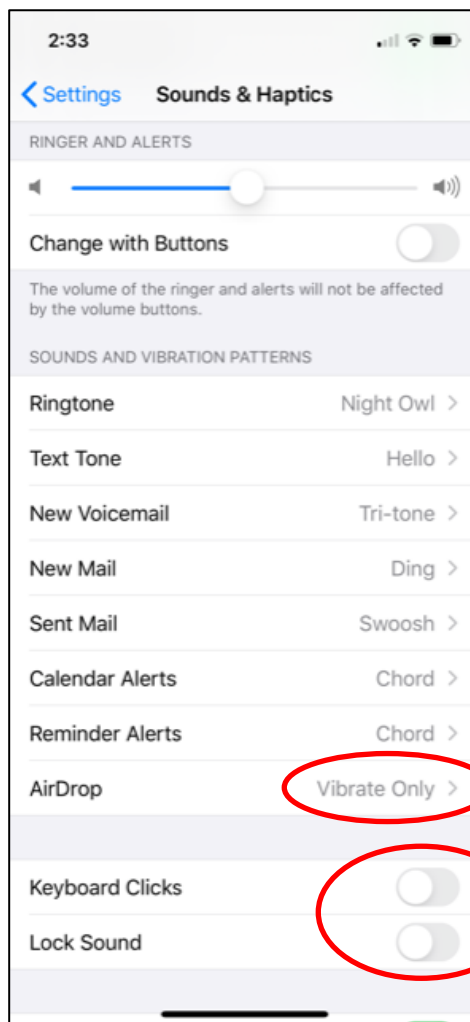
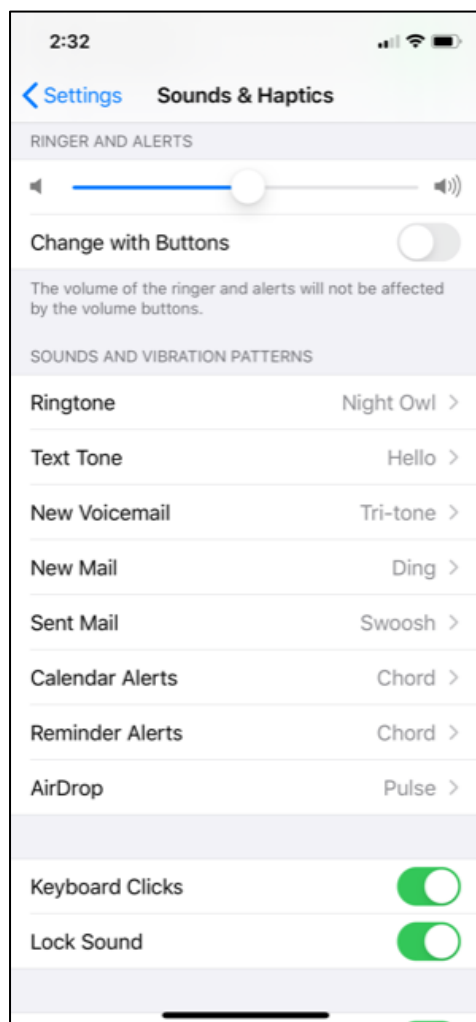
## ReSound Series: App Tips and Tricks

### Notifications through your ReSound hearing aids

Apple iOS 13 is now sending all notification tones (text, email, keyboard clicks, etc,) through to the hearing aids. This is also causing the hearing aids to move into the iPhone mode when not actively streaming audio.

There are a few things you can do to keep the phone from engaging with the hearing aids when it comes to notifications.

Go into **Settings > Sounds & Haptics** and turn off keyboards clicks and lock sounds by selecting the green toggle. You will also see other notification sounds listed above them. You can turn any unwanted notifications off selecting the alert and then tapping **None**. This will put them into 'Vibrate Only' so you will no longer hear that notification through your hearing aids.



If you only listen to calls and do not stream music or audio books or podcasts through your hearing aids, you can also go to **Settings > Accessibility > Hearing Devices > Audio Routing > Media Routing** and set this to **'Never Hearing Devices'**. This will stop notifications such as text tones from coming through to your hearing aids.

