

A CSW Industrials Company

### **Aspen Pumps**

Condensate Pumps for Mini-Split Systems



#### Who are we?



Founded in 1937, RectorSeal started as a manufacturer of specialty chemical sealants. Since these beginnings, we have continued to grow by expanding our offering of chemical and mechanical products to support tradesman in their work.

Our growth has centered around a simple mission: To provide innovative solutions to the professional trades.









**SINCE 1937** 



#### **Agenda**

#### What is a Mini Pump?

Introducing Aspen Pumps

**Definitions** 

Why Aspen?

Aspen Pumps Detail

Competition

Best Practices And Maintenance

Troubleshooting

### What is a mini pump?







An Aspen mini pump is a small pump designed to intermittently and rapidly move small amounts of condensate great distances while maintaining a low noise level.





### Tank pump vs. mini condensate pump



# How are mini condensate pumps different from traditional condensate pumps known as a tank pumps?



- Mini pumps are a fraction of the size of a tank pump.
- Mini pumps are designed to work specifically with ductless and VRF/V systems.



- Mini pumps are designed to operate at very low sound levels compared to a tank pump.
- Tank pumps operate around 45 \*dBA while Aspen pumps are as quiet as 19 dBA



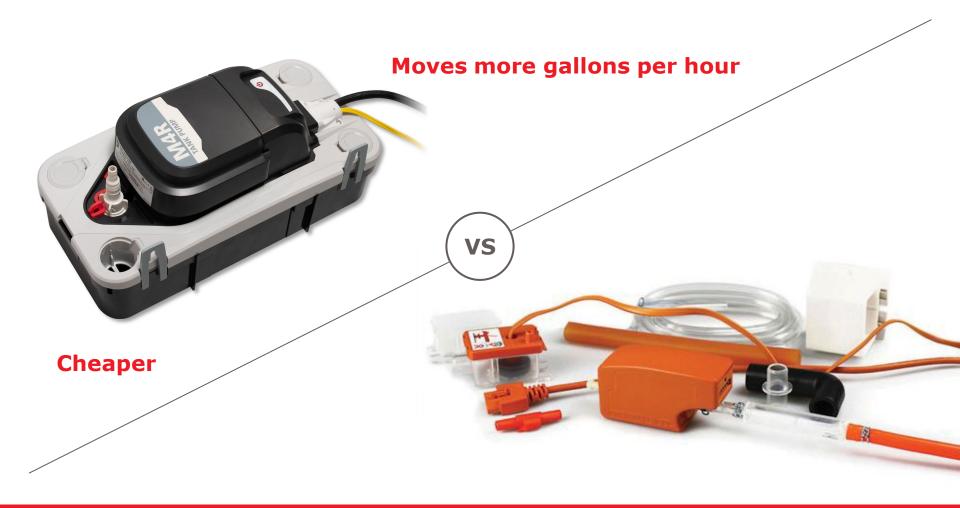
- Tank pumps are capable of moving up to 132 GPH while Aspen Mini Pumps average between 3-8 GPH
- Tank pumps usually discharge between 15 to 25 feet while mini pumps range from 33 to 50 Feet



 Tank pumps are about 1/3 or less the cost of mini pumps.

### Tank pump vs. mini condensate pump





### Why would I buy a mini pump?

### Why would I buy a mini pump?



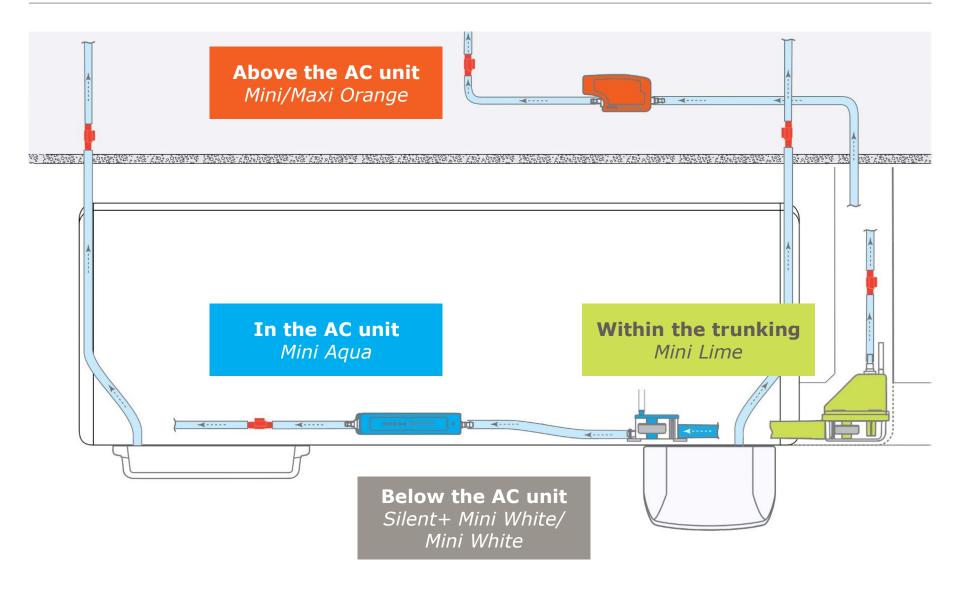


Because people will accept this

**But not this!** 

# Why choose Aspen mini pumps: Application specific







#### Agenda

#### What is a Mini Pump

#### **Introducing Aspen Pumps**

**Definitions** 

Why Aspen?

Aspen Pumps Detail

Competition

Best Practices And Maintenance

Troubleshooting

### Pumps with remote reservoirs





### Mini Aqua

### Mini/Maxi Orange



### Pumps with attached or no reservoirs



#### **Mini Lime**



**Mini White** 



**Mini Tank Pump** 

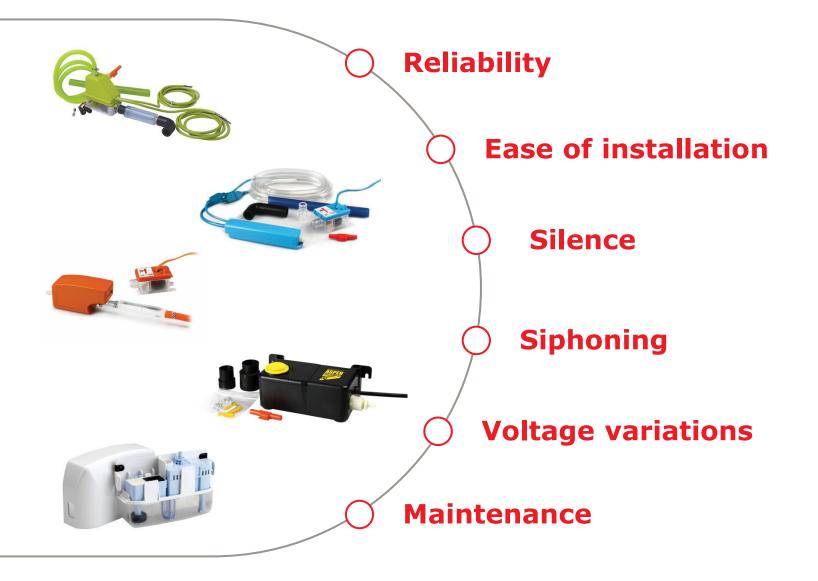


Silent+ Mini White



### Features to consider in pump selection







#### **Agenda**

What is a Mini Pump

Introducing Aspen Pumps

#### **Definitions**

Why Aspen?

Aspen Pumps Detail

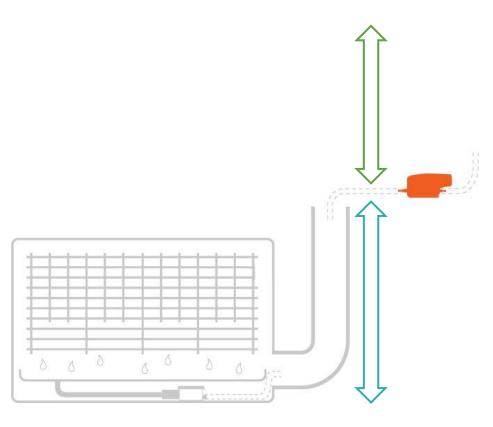
Competition

Best Practices And Maintenance

Troubleshooting

### Key definitions for codensate pumps





Head

Lift

**Distance** 

dBA

**Univolt Technology** 

**Piston Pump** 

**Rotary Diaphragm Pump** 

**Potting** 

**GPH** 

#### Suction lift and head



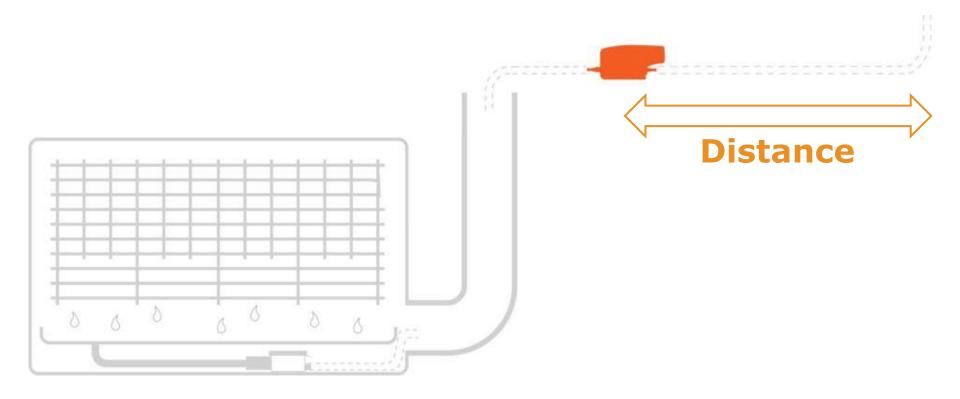
Head is vertical distance which water is being discharged up from the pump. Lift is vertical distance water is being Head sucked from reservoir to pump. Lift

#### Distance



Distance is the total length the water is pumped.

Distance accounts for **both the vertical and horizontal portions of the run.** 



16



dBA is the unit of measurement for noise levels.

Sound level is an important consideration when selecting a pump.

	Painful acoustic trauma	140	Shotgun blast
		130	Jet engine 100 feet away
		120	Rock concert
	Extremely loud	110	Car horn
on		100	Chainsaw
ıp.		90	Motorcycle
	Very loud	80	Vacuum cleaner
	Loud	70	City traffic
		60	Conversation
	Moderate	50	Rainfall
	Faint	40	Refrigerator
		30	Whisper
,	Aspen Pumps mini pumps	20	Watch ticking
Aspen P	umps Silent+ mini pumps	<20	

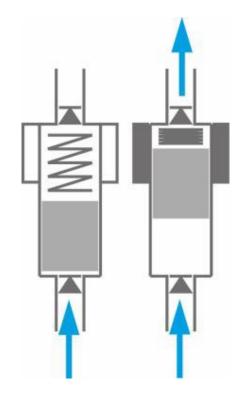
### dBA (cont.)

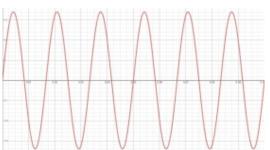


- Sound levels are reduced by 6dBA every time distance is doubled.
  - If the sound level of a pump is measured at 40dBA at a distance of 4" from the pump, the sound level will be 34dBA at 8", 28dBA at 16" and 22dBA at 32".
- An increase of 10dBA doubles the sound level, therefore, 20dBA is twice as loud as 10dBA.
- The published noise level of an Aspen pump is measured at a distance of 3.3ft.

### Piston pumps (Positive displacement)







#### The heart of a mini pump is a 'piston'.

This includes a steel piston, a spring and two non return valves which are housed in a plastic body.

Outside the body is a copper coil.

As electricity passes through the copper coil it produces a magnetic field which pulls the piston forward.

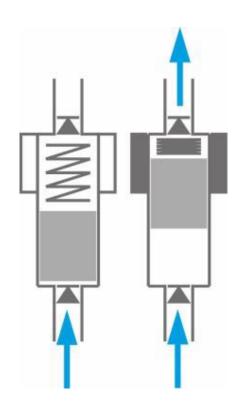
When the electricity is switched off the spring pushes the steel piston back.

Mini pump pistons are energized 60 times a second.

This movement creates suction into the pump, and discharge out of the pump

### Piston pumps (Positive displacement)





The non return valves ensure water can only flow in one direction.

Water acts as cooling and lubricant for these pumps (like oil in a car engine). This is why it is important that the pumps do not run dry.

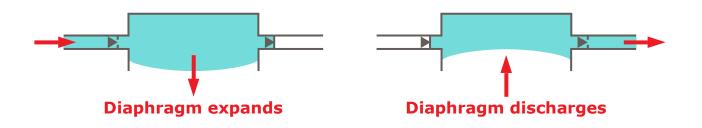
Piston pumps can 'self prime'.

Piston pumps are good for high head and longer distances, they are not so good for flow rates.

### Rotary Diaphragm pump



Rotary diaphragm pumps use the alternation of expansion and contraction to generate pressure imbalance moving condensate from a high-pressure space to a low-pressure space.



As the pump's rotor depresses its multiple pots, condensate is discharged.

**Benefits** 

Increased flow rates/head

Good dry running capacity

Mitigates noise at higher flow rates

#### **Capacitance Sensing Technology**

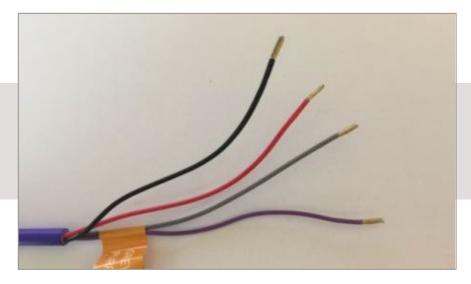
The pump utilizes capacitance sensing technology to regulate the speed at which the pump needs to operate. With approximately 1,000 preset levels along the length of the sensor the pump can ascertain both volume and incoming flow rate to match its output accordingly

### Univolt: Aspen exclusive technology



# UNIVOLT

Univolt pumps accept voltage inputs from 100-250V; reducing failure from spikes and drops in voltage from an unstable power grid.



Aspen uses U.S. wire colors to help cut down on mistakes, confusion, and allows for flexibility when wiring equipment with specific requirements

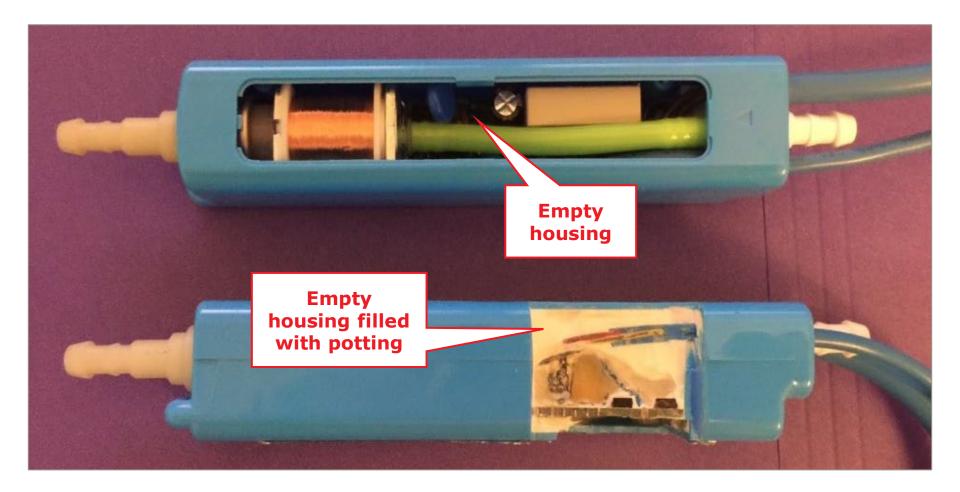


"Plug & Play" pigtails allows for quick installation.

### Potting



Helps reduce/eliminate water intrusion, fight against vibration, and provides a stouter pump.



#### **GPH**



A CSW Industrials Company

A CSW Industrials Company

Inline Fuse

Strips (2)

90° Elbow

Cable Ties (6)

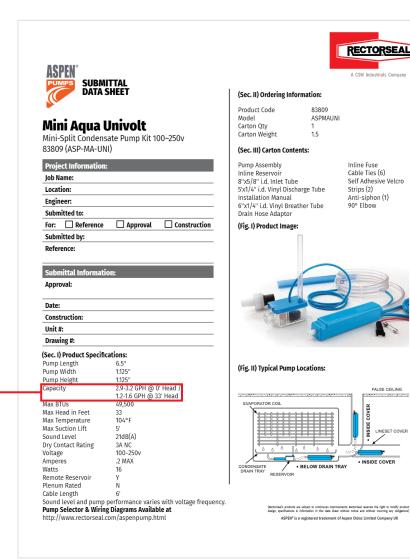
Anti-siphon (1)

Self Adhesive Velcro

#### **GPH: Gallons Per Hour**

Published max GPH is listed at zero head. (Industry standard benchmark)

2.9-3.2 GPH @ 0' Head / Capacity 1.2-1.6 GPH @ 33' Head



FALSE CEILING

LINESET COVER

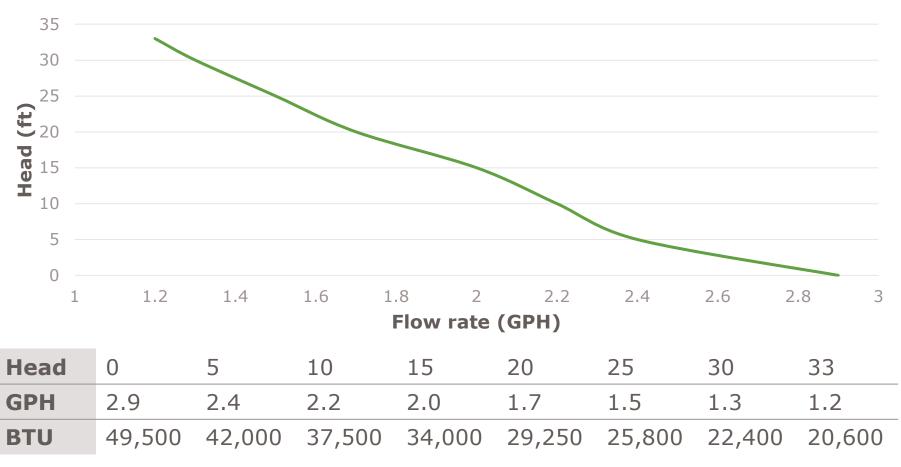
• INSIDE COVER

### GPH: Gallons Per Hour



#### GPH are reduced as vertical distance increases.

Mini Aqua 230v 60Hz





#### Agenda

What is a Mini Pump

Introducing Aspen Pumps

**Definitions** 

#### Why Aspen?

Aspen Pumps Detail

Competition

Best Practices And Maintenance

Troubleshooting

### Why Rectorseal/Aspen?



**Application** Large US **OEM** specific pump based **Support staff** relationships choices company Wide breadth of Make and model products with specific OEM **Submittal Innovative** emphasis on the approved wiring sheets products ductless market. diagrams Easy to bundle Fully and partially Univolt **Industry Training** involvement potted pumps technology

### OEM specific wiring diagrams are available for most brands



































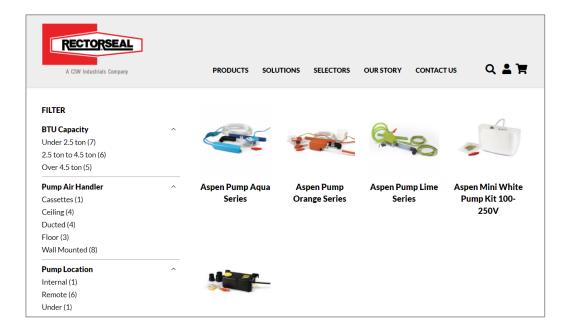






RectorSeal has an excellent pump selector on our website and includes the appropriate PDF wiring diagrams for many specific units.

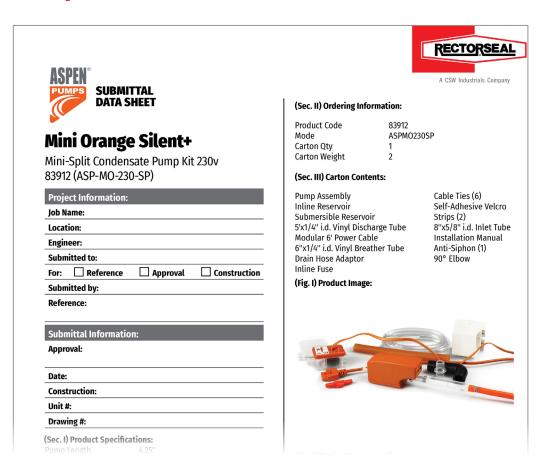
rectorseal.com/products/pump-selector/

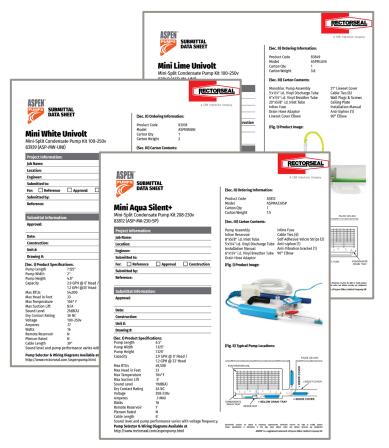


#### Submittal data sheets



Rectorseal helps our distributor and contractor partners by offering submittal data sheets for all Aspen Pumps making the bid process easier.



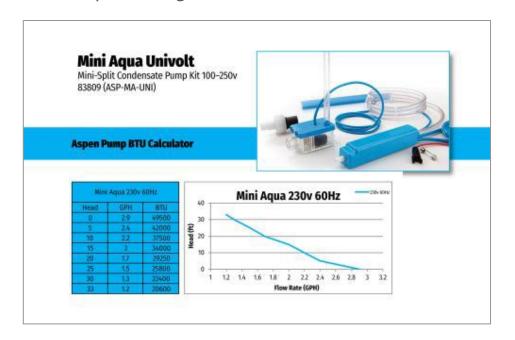


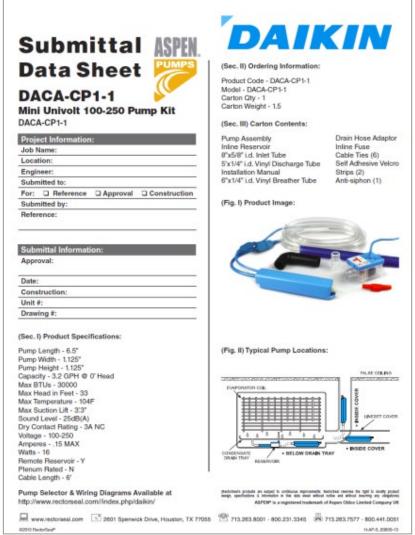
### OEM relationship: Daikin specific sheets



# Aspen Mini Aqua Daikin DACA-CP1-1

- Internally mounted
- Smallest pump in industry
- 33 foot head
- Up to 49,500 BTU
- Accepts voltage from 100-250V





### Aspen reservoir



- Most Aspen pumps use a reservoir to activate the pump operation.
- Aspen reservoirs use hall effect sensors to turn the pump on, off, and to open the 5 amp normally closed hi level safety switch.
- A magnet is mounted in the float. Three hall effect sensors are located in the central pillar in the reservoir. The sensors detect the levels of the magnet.



#### Performance



## Mini performance (differs based on voltage)

115V 3.2 GPH, 54,600 BTU, 5ft lift, 33ft head

230V 2.9 GPH, 49,500 BTU, 5ft lift, 33ft head

#### **Maxi performance**

Orange 8.9 GPH, 157,000 BTU, 5ft lift, 49ft head

#### Silent+ models

Includes anti-siphon device, surge baffle, and silicone tubing. Voltage specific options.



#### Agenda

What is a Mini Pump

Introducing Aspen Pumps

**Definitions** 

Why Aspen?

#### **Aspen Pumps Detail**

Competition

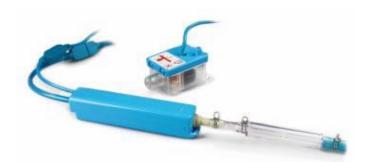
Best Practices And Maintenance

Troubleshooting

### Aqua series



# Aqua Mini Flexible install options, easy to conceal



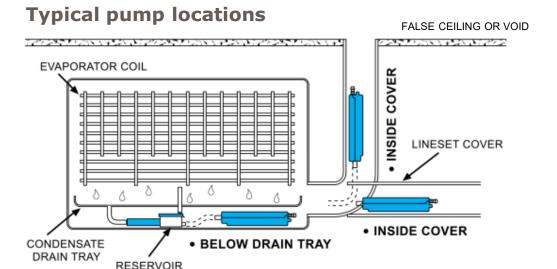
#### **Suitable AC models:**

Up to 4 Tons

Lift: 5 feet

Head: 33 feet

**Voltage:** 100V to 250V



- Ultra-slim profile and Integral hanging loop and separate reservoir facilitates attachment in vertical applications.
- Self priming.
- Modular terminals for fast connection.
- Voltage specific Silent+ models and Univolt models available.

### Orange series



# Orange Mini For remote mounted pump applications



#### **Suitable AC models:**

Up to 4 Tons

**Lift:** 5 feet

**Head:** 33 feet

Voltage: 100V to 250V

#### Self priming.

- Pump installs remotely above ceiling or inside lineset cover.
- Pan mount and inline style reservoir included.
- Modular terminals for fast connection.
- · Gravity inlet.
- Quiet and fully potted.
- Voltage specific Silent+ models and Univolt models available.

# Orange Maxi For higher head or larger BTU applications



#### **Suitable AC models:**

Up to 13 Tons

Lift: 5 feet

Head: 49 feet

Voltage: 100V to 250V

#### White series



# White Mini: Easiest to install and maintain



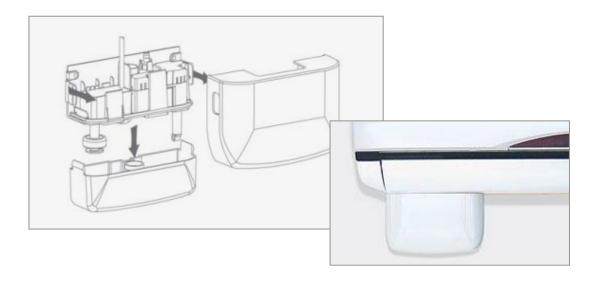
#### **Suitable AC models:**

Up to 4 Tons

Lift: 0 feet

Head: 33 feet

**Voltage:** 100V to 250V



- Accepts standard 5/8" drain hose from any mini-split.
- Extra large reservoir capacity minimizes pump operation.
- Cleanable replaceable plastic filter accepts water treatment tablet.
- No need to disturb evaporator to clean filter, reservoir clips out from front for easy removal and replacement.
- All components clip apart for easy disassembly without tools.
- Quiet and fully potted.

#### White series



# Silent+ Mini White: For high wall indoor units. Easy to install.



#### **Suitable AC models:**

Up to 4.5 Tons

Lift: 0 feet

Head: 33 feet

Voltage: 100V to 250V



- Low profile unit designed to be positioned within high wall unit shadow line
- Quietest pump on the market
- Capacitance technology: Industry's first selfregulating and variable speed pump
- Rotary Diaphragm pump mitigates noise at higher flow rates
- Can run dry
- Optional easy fit installation insert provided
- Position inlet left or right for installation flexibility

Univolt technology

#### Lime series



# Lime Mini: Ideal solution to conceal linesets



- Left or right install.
- Easily accessed fo filter cleaning.
- Two lineset cover styles available –
   Slimline or Fortress.
- Quiet and fully potted.
- Voltage specific Silent+ models and Univolt models available.
- Available with or without line set cover.

#### Mini Tank



#### Designed for use with ceiling cassettes



**Suitable AC models:** 

Up to 13 Tons

Lift: 0 feet

Head: 49 feet

Voltage: 230V



 High performance piston technology, Includes anti-siphon device and Thermal protection

 Accepts standard 5/8" drain hose from any mini-split, Extra large reservoir capacity minimizes pump operation



#### **Agenda**

What is a Mini Pump

Introducing Aspen Pumps

**Definitions** 

Why Aspen?

Aspen Pumps Detail

#### Competition

Best Practices And Maintenance

Troubleshooting

### False claims from competition





### Competitor deficiencies



#### Sauermann





- No potting/ case isn't sealed
- Voltage specific
- European wire colors
- One wiring diagram
- Very little marketing/ social media presence

#### **Diversitech**



- Heavy and expensive
- PCB has potting but the case isn't sealed.
- Electronic detection on selected products only
- Not heavy focus on pumps
- Support is questionable

#### **Blue Diamond**

(Charles Austen)

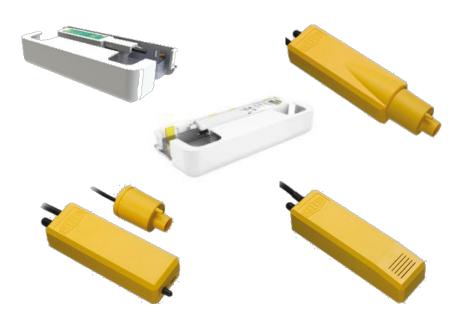


- Poor instructions
- No potting/ case isn't sealed
- Class 1 appliance and unreliable plugs
- Little to no support
- No mini-pump specialist

### Competitor deficiencies



#### Refco



- · Pumps are an afterthought
- Requires installer to preset flow rates
- Quiet mode give minimal flow rate
- Class 1 requires ground wire
- Requires 2 fuses
- Little support

#### **Little Giant**



- Not focused on Mini Pumps
- No potting partially coated PCB/ case isn't sealed
- Class 1 requires ground wire
- · Little to no support

## Silent+ Mini White Tech Spec Comparison



Feature	Aspen Silent+ Mini White	Refco Gobi II
Color	White Satin finish RAL9003	White RAL9003
Max Flow (High)	12USG/hr (45lph)	11USG/hr (42lph)
Maximum Head (High)	33ft (10m)	66ft (20m)
<b>Suction Head</b>	n/a	10ft (3m)
Noise Level (Low)	19dB(A)	19dB(A)
<b>Motor Technology</b>	Rotary diaphragm	Rotary diaphragm
Sensing Technology (Off/On/HLS)	Adaptive level sensing capacitance technology	Capacitance technology
Motor Flow Control (4 Speeds)	Dynamic (variable speed) flow control	Speed must be selected on install (Factory set in Medium Low flow mode)
<b>Power Supply</b>	Univolt 100-250VAC; 50/60Hz	100-240VAC; 50/60Hz
Power Rating	Continuously rated	Continuously rated
Safety Switch	5A volt-free N.C. / N.O. contacts rated at 5A inductive COS $o = 1.85$ °C	Interchangeable NO or NC, rated 250VAC, 6.3A or 28VDC, 6.3A
LED Diagnostics	n/a	Included
Water Ingress Rating	IPx4	IPx4



#### Agenda

What is a Mini Pump

Introducing Aspen Pumps

**Definitions** 

Why Aspen?

Aspen Pumps Detail

Competition

**Best Practices And Maintenance** 

Troubleshooting

### Best practices



Increased technical awareness covering the installation and maintenance of mini pumps will:

- Set better expectations
- Create contractor understanding
- Drastically reduce installation errors and frustration

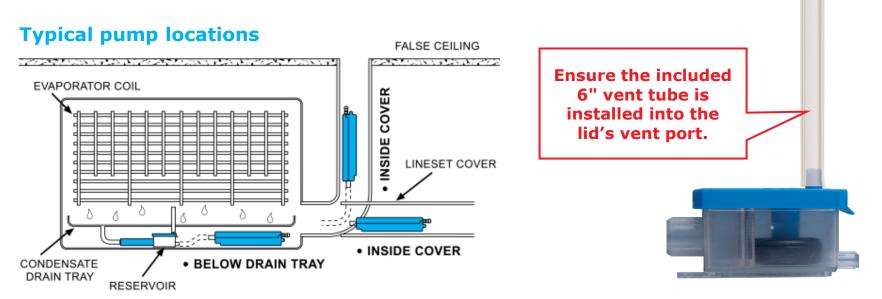
Remember: Always follow the AC unit and pump manufacturers printed recommendations!

### Pump and reservoir

Applicable to pumps with remote reservoirs.



- Ensure all wiring and tubing is long enough prior to installing the pump and reservoir.
- The reservoir (float) should be installed close to and level with, or below, the drain pan spout on a horizontally flat surface using supplied Velcro strip.

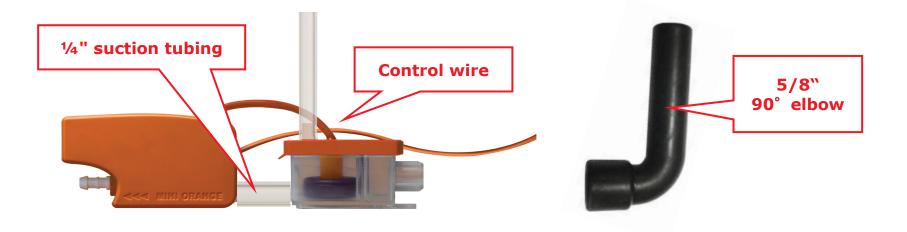


• The pump should be installed **above the reservoir** (1" to 5') and can be installed in any orientation using the supplied Velcro or mount.

### Pump and reservoir (cont.)

Applicable to pumps with remote reservoirs.





- The pump is connected to the reservoir with the **control wire and**1/4" suction tubing.
- 5/8" 90° elbow **connects drain line from wall unit to reservoir** without tube kinking.
- The pump is directional and the indicated flow direction must be followed.
- All tubing connections should be carefully secured with zip ties.
- The pump is wired to the terminal block inside the evaporator\*

<sup>\*</sup>See wiring directions

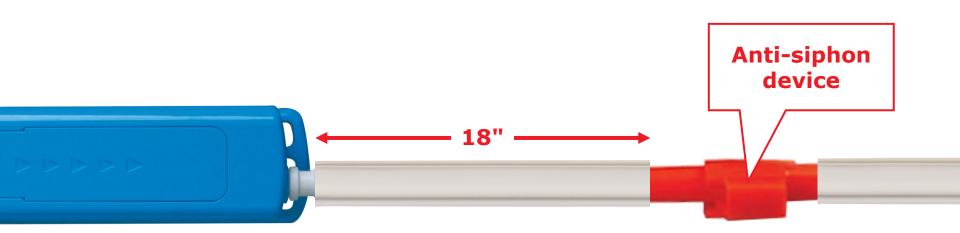
### Pump and reservoir (cont.)

Applicable to pumps with remote reservoirs.



- The Pump also has a discharge port. Please follow these steps;
  - Attach approximately 18" of ¼" tubing.
  - Install the included anti-siphon device.
  - Add enough addition ¼" tubing to the discharge side of the antisiphon device to complete your discharge run.

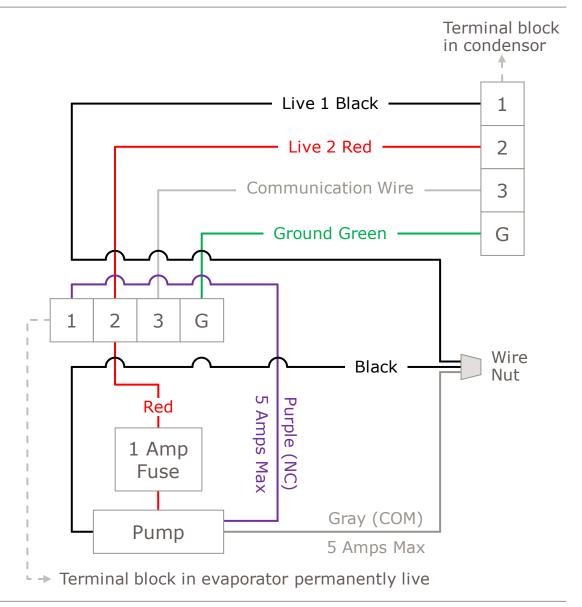
**WARNING** Do not use tubing greater than 1/4"!



#### Wiring



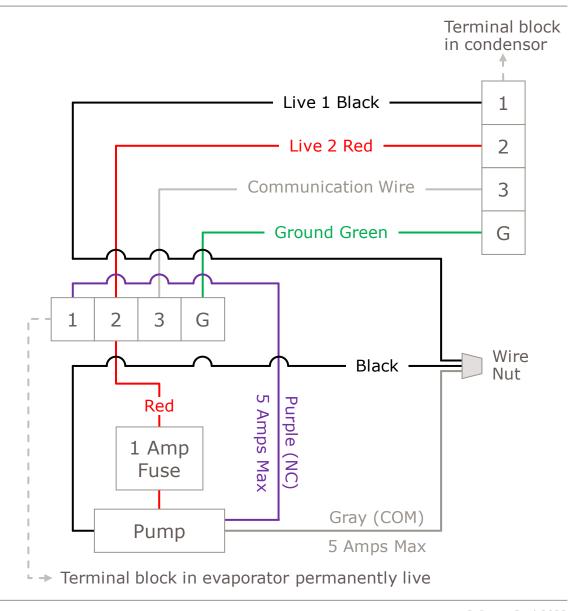
- Aspen Pump wiring harnesses have 4 wires; 2 power and 2 safety
- For a standard 230V split system with a 4 block terminal, we recommend the following. This scenario assumes lines 1 and 2 from the outdoor unit are power wires and that line 1 is BLACK and line 2 is RED.
- Must use 1A fuse
- We recommend shutting off power and following safe electrical handling procedures prior to wiring the pump.



### Wiring (cont.)



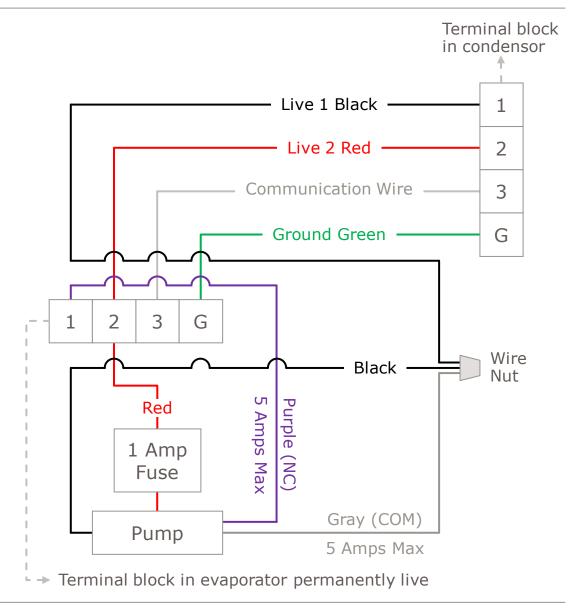
 Using a wire nut, tie together the BLACK power wire and the **GRAY** safety wire from the pumps wiring harness along with the **BLACK** power wire coming from the outdoor **unit.** The wire nut should have 3 wires in it. The black wire from the outdoor unit may already be installed on terminal 1 of the indoor unit, if it is, remove it so it can be tied into the wire nut as described in this section.



### Wiring (cont.)



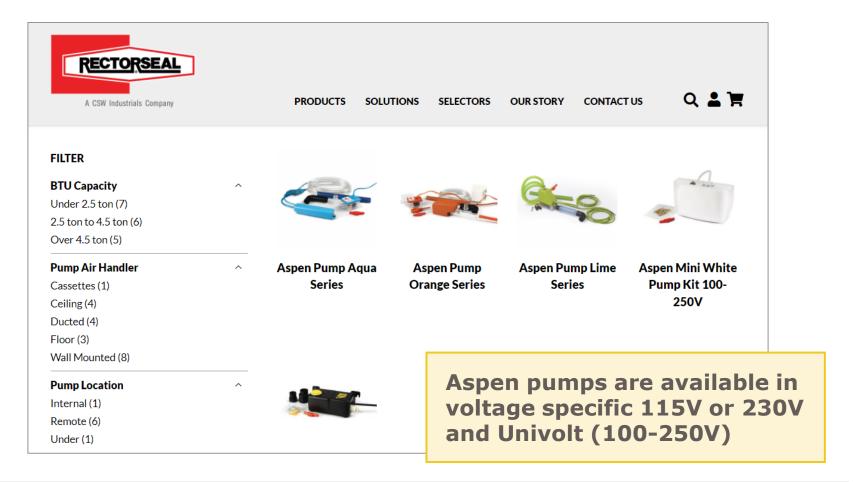
- Locate the included inline fuse loop, cut and strip the wires. Using a wire nut, attach one end of the inline fuse to the RED power wire from the pumps wiring harness. Now insert the other end of the RED fuse wire into terminal 2 of the indoor unit along with the RED power wire coming from the outdoor unit.
- Insert the PURPLE safety wire from the pumps wiring harness into terminal 1 of the indoor unit all by itself.



### Wiring (cont.)



**Rectorseal has an excellent pump selector on our website** and includes the appropriate PDF wiring diagrams for many specific units. rectorseal.com/products/pump-selector/



### Siphoning



#### What is it and how does it affect the pump?

- Siphoning occurs when the **discharge tubing terminates below the pump and reservoir.** In this scenario, when the pump stops running, gravity takes over and pulls all the water out of the pump.
- The next time the pump begins to run, it is dry and must self-prime. While self-priming, the pump is running without water.
- The pump is lubricated and cooled by water and may sustain damage anytime it runs without water.

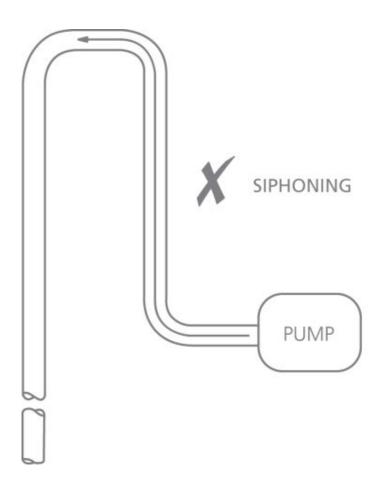
## Siphoning (cont.)

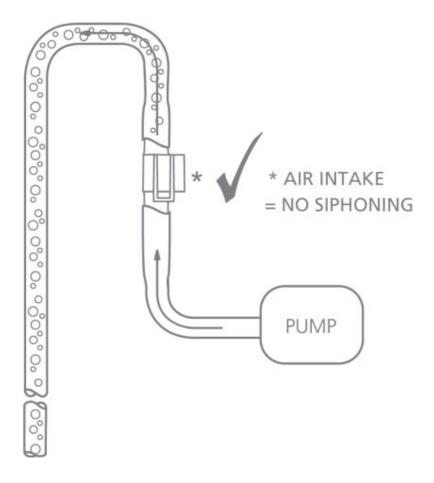


#### Where to install the anti-siphon device:

- All Aspen pumps include the anti-siphon device. It is pre-installed at the factory on our Silent + models and located inside the box on all other models,. The installer must locate and install the anti-siphon device.
- The anti-siphon device is an in-line device; it will have tubing on either side of it when correctly installed. The anti-siphon device must be installed on the discharge side of the pump and ideally should be installed 18" from the pump (this distance may vary to suit your installation) and have additional ¼" tubing leading to the desired discharge location.
- The use of an anti-siphon device allows the discharge tubing to terminate at any location within discharge distance specification of the pump without causing any potential siphoning effect to reach the pump.



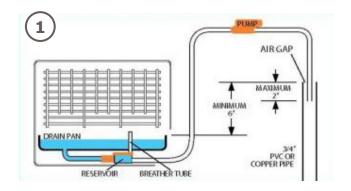


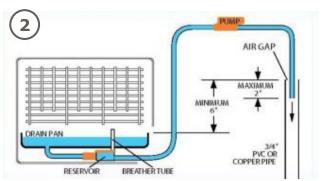


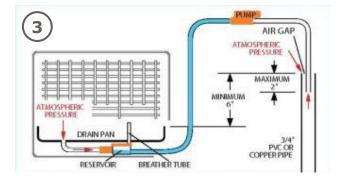


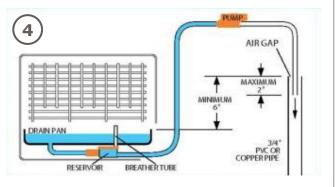
#### Correct installation requires an air break to prevent siphoning.

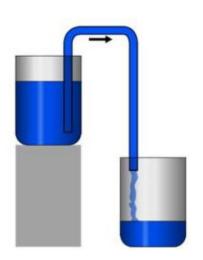
Siphoning, which cause excessive noise and premature burnout is the effect of water being pulled down and out of the pump by gravity



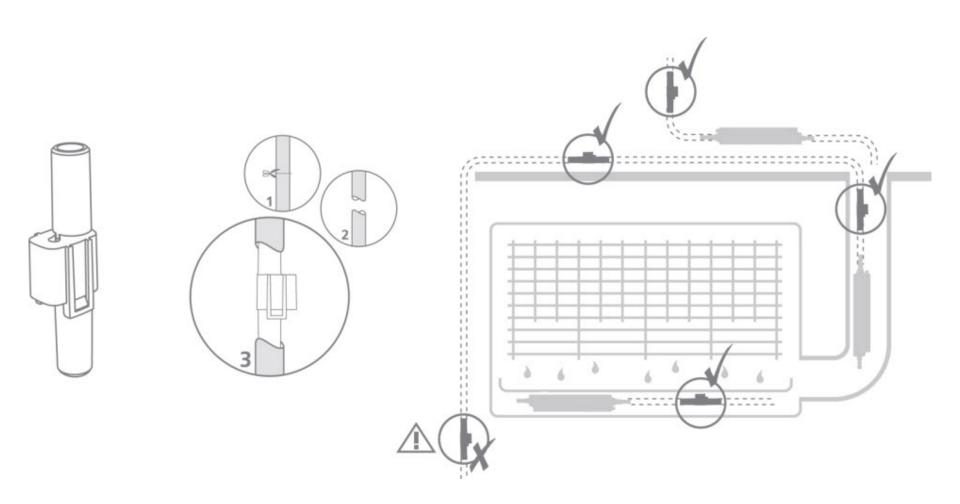








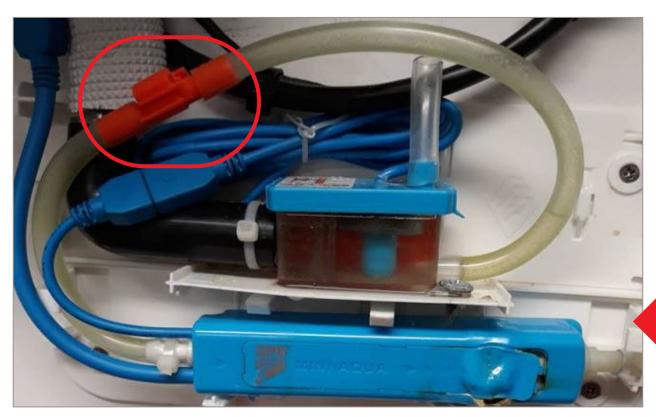






# **Improper installation failure** (anti siphon device on the return side of the pump)

- Motor pump failure due to running dry
- Overheating which melted core



Supply





## Draining from mini-split to PVC



# Aspen Xtra 3/4" PVC to 5/8" Pipe to Pipe Rubber Connector/ Adaptor

Allows the connection of a mini-split OEM drain tube directly to a 3/4" PVC pipe.



Ensure both ends are fully installed to connector fitting and secured with zip ties.

#### Maintenance



# Annual inspections are recommended and consist of the following:

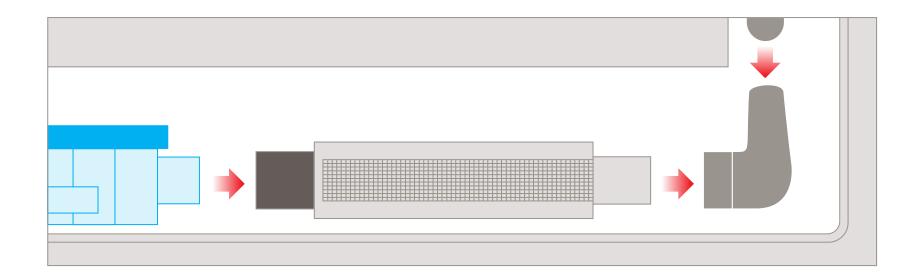
- Inspect all electrical, communication and tubing connections to ensure they are tight.
- Carefully remove the lid from the reservoir and inspect the mesh filter and inside the reservoir for debris and/or organic growth. If necessary, remove and clean the reservoir with warm water and mild soap, rinse thoroughly before re-installing.
- **Visually inspect the pump** for any sings of tampering or malfunction and ensure it is securely installed.
- Inspect the anti-siphon device to ensure it is installed and is secure.
- **Inspect the termination point of the discharge tubing** to ensure it is secure in discharging the condensate to the appropriate location.
- Do not run any coil or other cleaning products through Aspen pumps or reservoirs. Remove reservoir prior to cleaning coils.

### Maintenance (cont.)



• Environments with heavy airborne debris such as a dentist office, or hair salon, may require **more frequent maintenance.** The use of an Aspen reservoir pre-filter (Rectorseal Part # 83893) is recommended for environments with a high concentration of airborne debris.





#### Noise



- Aspen uses piston pumps which contain a rapidly moving piston.
- The pumps operate at a **normally acceptable decibel level,** however, the piston inside the pump is moving rapidly and does vibrate.
- Most noise complaints are from improperly installed pumps or improperly chosen pumps and can easily be corrected.
  - Some Aspen pumps "buzz" three times when first energized to let the installer know the pump has power.
  - Some pump noise is normal during initial set up when the pump is priming.
  - The use of foam insulation may be used to reduce vibration transfer.
  - As long as the pump stays primed, receives proper maintenance, and is well insulated against vibration, you can expect very few problems.
  - Consider using a Mini White Silent+ rather than a standard Mini White in bedrooms and spaces where volume is an important factor

#### New construction installations



## Aspen pumps are intended for use in normal operating conditions in a clean and/or occupied space.

- AC units with Aspen Pumps should not be run during construction if possible.
- If AC units must be run, take all necessary precautions to eliminate airborne debris from entering the AC unit.
- Large amounts of airborne construction debris will require frequent maintenance of Aspen reservoir and pump and may cause pump failure, voiding the pump warranty.
- The use of an Aspen inline reservoir pre-filter (Rectorseal Part # 83893)
  is recommended for environments with a high concentration of
  airborne debris.



#### **Agenda**

What is a Mini Pump

Introducing Aspen Pumps

**Definitions** 

Why Aspen?

Aspen Pumps Detail

Competition

Best Practices And Maintenance

**Troubleshooting** 

### Troubleshooting



#### Reading through best practices will typically cover most issues.







A CSW Industrials Company